

Other Information

Getting a barcode

If you do not have a barcode or you have problems connecting, contact the Circulation Desk at the Library serving your campus:

Main Campus: 504-568-6100

reference@lsuhsc.edu

Dental Library: 504-941-8158

dentlib@lsuhsc.edu

Error Messages

Some common error messages:

Cannot locate patron record:

your record is no longer in the database; your record has expired; or you are not eligible for WAM access (licensed health professionals & Tulane students are not eligible).

Hourglass image: system is busy; or your record may be blocked.

Invalid PIN: You mistyped or misremembered your PIN. If you forget your PIN you must create a new one. To reset your PIN, call the library at the numbers listed above.

AOL: AOL users cannot use the AOL browser with the WAM product; they are incompatible.

If you dial up using AOL, you will need to open an Internet Explorer or Netscape browser window after logging into AOL.

LOUISIANA STATE UNIVERSITY HEALTH SCIENCES CENTER

John P. Isché Library

433 Bolivar St.
New Orleans, LA
70112

Phone: 504-568-6100 reference@lsuhsc.edu

<http://www.lsuhsc.edu/no/library/>

Dental School Library

1100 Florida Avenue
New Orleans, LA
70119-2477

Phone: 504-941-8158 dentlib@lsuhsc.edu

<http://www.lsusd.lsuhsc.edu/libr/>



**Web Access
Management**

Updated 09/13/07 kek
Created 04/07/04

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LOUISIANA STATE UNIVERSITY HEALTH SCIENCES CENTER

John P. Isché & Dental School Libraries



WAM!

Web Access Management

**Access library
resources & full-
text from home
with your library
barcode!**

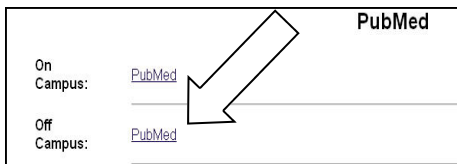
WEB ACCESS MANAGEMENT: <http://www.lsuhs.edu/no/library/ss&d/remote.html>

Off Campus Access

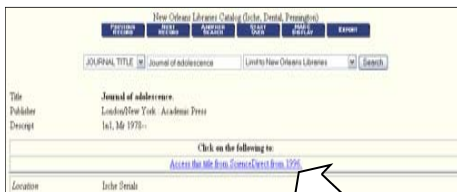
The following are necessary for logging in off campus:

- Name (last name, first name as you registered in the library)
- Library Barcode Number (14 digit number on back of your LSUHSC ID)
- PIN (you create this combination of 4 to 8 numbers or letters the first time you use WAM)

Log in is required at the beginning of each browser session, when you click on one of the linked resources from our catalog or website. For databases, select the "Off Campus" link:



For Journals, simply click the link in the INNOPAC record:



You will be taken to the WAM login screen.

The WAM login Screen

Your patron borrower status must be verified before you can access this database.

Please type your name: Enter your name (last, first) & barcode.

Please type your barcode number:

If you do not have a PIN Number, leave the input box blank and you will be prompted to enter a new PIN.

Reenter your name and barcode when you are prompted to enter the new PIN Number.

Please type your PIN number:

First time users leave PIN blank.

Create Your PIN Number

Your patron borrower status must be verified before you can access this database.

Please type your name: Re-enter your user information

Please type your barcode number:

If you do not have a PIN Number, leave the input box blank and you will be prompted to enter a new PIN.

Reenter your name and barcode when you are prompted to enter the new PIN Number.

Please enter your PIN

Enter Your PIN

Enter Your PIN Again

Your PIN can be any combination of numbers or letters and 4 to 8 characters long

Click "Proceed to Database" to access library resources.

The next screen will allow access to resources just as if you were in the library!



FOR FURTHER ASSISTANCE

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New Orleans, LA
70112

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