Internet Explorer 7

1. From the Tools menu, select Internet Options.
2. Under "Browsing history", click Delete.
3. To delete your cache, click Delete files.
4. Click Close, and then click OK to exit.

NOTE: For information on how to clear the cache of commonly used, but non supported browsers, please see Clear Commonly Used Non Supported Browser's Internet Cache at the end of this document.

5. After the cache is cleared, click the X to close the browser window and confirm ALL browser windows are closed.

Clear Commonly Used Non Supported Browser's Internet Cache

For information on how to clear the cache of commonly used, but non supported browsers, please see below. Please note, LSU Health does not provide technical support for running the application in these browsers.

Reminder: To protect your privacy and prevent unauthorized use of your System ID, 1) sign out of the self-service application, 2) clear the browser’s cache and 3) close all web browser windows.

Android
To clear cache:
1. Start your browser.
2. Tap Menu, and then tap More.
3. Select Settings.
4. Under "Privacy settings", select Clear cache, and then tap OK to accept (or Cancel to cancel) the deletion

Chrome
1. In the browser bar, enter: chrome://settings/clearBrowserData
2. Select the Empty the cache.
You can choose the period of time for which you want to clear cached information from the Obliterate the following items from: drop-down menu. To clear your entire cache, select the beginning of time.
3. Click Clear browsing data.

Firefox 3.5 and above for Windows
1. From the Tools menu, select Clear Recent History.
2. From the Time range to clear: drop-down menu, select the desired ranges; to clear your entire cache, select Everything.
3. Click the down arrow next to "Details" to choose Cache. Click Clear Now.

Firefox 3 for Windows
1. From the Tools menu, select Clear Recent History… and then select Cache.
2. Click Clear Recent History.

**Firefox 3.5 and above for Mac OS X**
1. From the Tools menu, select Clear Recent History.
2. From the Time range to clear: drop-down menu, select the desired ranges; to clear your entire cache, select Everything.
3. Click the down arrow next to "Details" to choose which elements to clear. Click Clear Now.

**Firefox 3 for Mac OS X**
1. In Firefox, from the Tools menu, select Clear Recent History.
2. Select Cache and then click Clear Private Data Now.

**Safari**
1. From the Safari menu, select Reset Safari.
2. From the menu, select the items you want to reset, and then click Reset. As of Safari 5.1, Remove all website data covers both cookies and cache.

**Mobile Safari for iPhone OS (iPhone, iPod touch, iPad)**
To clear cache and cookies:
1. From the home screen, tap Settings, and then tap Safari.
2. At the bottom of Safari's settings screen, tap the button for Clear Cache. To confirm, tap Clear Cache again.