LSUHSC-NO IT

Some of the 2015 IT Accomplishments

2015 IT Accomplishments

- **Applications Developed:**
  - Online Digital Signage Request System.
  - MITS Malware Incident Tracking System to add to the existing User Manager.
  - Self-Service Pswd Change application for School of Medicine alumni to use to change their passwords when using Microsoft Office 365 alumni.
  - Contacts database application for LHN.
  - Online compliance training for Gratis staff.
  - Strategic Objectives Dashboard.

2015 IT Accomplishments

- Upgraded the Card Access System to CCURE 9000
- Migrated the out-of-support employee, student, and external user ID card badging system to CCURE 9000 integrating it with the existing CCURE 9000 card access system.
- Moved all equipment at the production datacenter at the Department of Public Safety (DPS) in Baton Rouge to a newly renovated space.

2015 IT Accomplishments

- **AV Design and Installation:**
  - Human Development Center building (HDC) (1 Large Auditorium, 11 Classrooms, 11 Conference Rooms, 3 Interact Rooms, 4 Unique Spaces).
  - AHSoN LH C AV.
  - CSRB room 563.
  - MEB Student Lounge.
  - Produced a plan for upgrading the AV equipment in the MEB Seminar Rooms.
  - Replaced the projector in the CEB Auditorium (1542 Tulane).
  - Migrated the AV Mediasite mobile unit to high definition for use by the schools.
  - Upgraded the Videoconferencing bridge and related equipment to increase the number of videoconferences that could take place simultaneously and the number of sites that could be included.
  - Added a Video Production Unit within the IT Enterprise AV Group (EAVG).

2015 IT Accomplishments

- **Internet and Intranet Web Pages:**
  - Updated the colors to match the LSU standard colors.
  - Rebranded LSUHSC to LSU HEALTH-NO.
  - Redesigned the pages to include responsive design. Responsive design allows all pages to conform to the device being used for viewing.
  - Secured the Intranet behind the firewall. It was previously in the DMZ (demilitarized zone of a firewall open to the public).

MISSION 2030

- LSU Health New Orleans will be the **#1 health sciences university in the Southeast,** surpassing all other health science universities.

- We will be **#1 in student, faculty, and staff achievement.**

- We will be the **#1 choice for residency training**.

- We will be **#1 in Genomics-based research in the Southeast.**

We believe in going **THE EXTRA MILE**.

2015 IT Accomplishments

- **Microsoft Office 365**
  - Implemented lsuhsc.edu email in Microsoft Office 365 for School of Medicine alumni (user@alumni.lsuhsc.edu) with self-service password reset and automated provisioning.
  - Implemented Office Pro Plus.
  - Reduced the email message size limits to mirror those set in Microsoft Office 365 to position LSU Health for future email migrations to the Microsoft Cloud.
  - Provided Microsoft Skype for Business in the Microsoft Cloud as an enterprise web conferencing solution for all of LSU HEALTH-NO, LSU HEALTH-SH, and LSU HCSD.

2015 IT Accomplishments

- **Digital Signs:**
  - Replaced the Visio digital signage system with Four Winds Interactive (FWI) to obtain greater flexibility of design.
  - Implemented campus wayfinding digital signs in the Roman Street garage, the HDC, and the AHSoN buildings.
  - Installed Digital Signs in AHSoN First Floor, AHSoN Fourth Floor Nursing, and CSRB First Floor.
  - Implemented the SoN alumni photo sign that allows drill down on photos.
  - Implemented IPTV to allow streaming CNN to the digital signs.

2015 IT Accomplishments

- **LSU Health Files** - Implemented Liquid Files file-sharing system for the secure transfer of large files between organizations for all of LSU Health.
- **BES** - Upgraded the BlackBerry infrastructure to handle BES 12
- **WhatsUp** - Upgraded the WhatsUp device monitoring system
- **Backups** – Upgraded the Legato Networker backup system.

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2015 IT Accomplishments

- **Wireless:**
  - ALH 1st Floor Tiger Room - Expanded wireless in Tiger Rooms and renovated lobby/student areas on 1st floor.
  - Campus Wireless Upgrade to 802.11ac.
  - Dental Inter-Professional Clinic - Installed networking and 802.11ac wireless APs in the new modular building.
  - HDC - Finished installing networking electronics and wireless in new building.
  - MEB 4th Floor Student Lounge- Expanded wireless into renovated student lounge areas.

2015 IT Accomplishments

- **VDI** - Implemented a virtual desktop infrastructure (VDI) that can be used for student testing, computer labs, training, remote workers, and mobile access.
- **Encryption** - Implemented Microsoft Bitlocker Administration (MBAM) Environment to manage Bitlocker encryption on desktops and laptops.
- **LIS** - Upgraded the hardware for the Laboratory Information System (LIS) Upgrade.

2015 IT Accomplishments

- Upgraded the Citrix Clinical "Desktop".

- Upgraded to Office 2010 on Desktop and PSDesktop.

- Continued virtualization and hardware consolidation.

2015 IT Accomplishments

- **Workday to PeopleSoft:**
  - Evaluated transitioning to the LSU main campus ERP (Workday). After research and as a result of multiple meetings with Workday, LSU, and the PeopleSoft Executive Steering Committee, IT proposed delaying a Workday implementation until LSU had completed their implementation and had been stable for approximately a year.

2015 IT Accomplishments

- PeopleSoft Financials:
  - Implemented SCIQuest procurement software.
  - Archived FY 2011

2015 IT Accomplishments

- **PeopleSoft HR and Student:**
  - **Online Leave** - Achieved fully-automated, online leave and absence tracking.
  - **Personnel Forms** - Achieved fully-automated personnel forms.
  - **Self Service** - Added New functionality to Self-Service such as:
    - Biweekly employees can view their timesheets
    - Employees can update Veterans Status and Disability status
    - Online SF6(On Strategic Goals)
    - Admitted student applicants can verify if transcripts have been received
    - Ability for students to view health records
  - WWW.TheWorkNumber.com - Implemented Equifax Interface for HR loan verification requests

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2015 IT Accomplishments

- **PeopleSoft HR and Student:**
  - Made all changes necessary for 2016 Open Enrollment such as enrollment files for OGB, WebTPA, UHC and Boon Chapman. Moved all employees in After-Tax medical plans to Pre-Tax plans.
  - Assisted School of Medicine on both the New Orleans and Shreveport campuses to change from annual-based to semester based.

2015 IT Accomplishments

- **Moodle learning management system (LMS):**
  - Upgraded to version 9.2.
  - Added Moodle logs to the Splunk logging system to greatly improve monitoring capabilities.
  - Improved performance and efficiency of Moodle Web tier by removing PHP Browscap module and increasing MaxRequestWorkers.