

To: LSUHSC-NO Faculty and Staff

From: Office of Human Resource Management

Subject: Fraudulent Unemployment Claims - UPDATED

Date: June 18, 2020

Recently you may have read reports of fraudulent unemployment claims being filed across the nation because of the potential for increased income from COVID-19 relief measures. This is a widespread issue.

We have received a handful of these claims from the State of Louisiana for LSUHSC-NO employees, and have promptly responded with instruction to regard the claim as fraudulent. We are taking extra measures with our partners in IT, Compliance, and Legal to investigate these claims and report them to the respective authorities. To date, we have found no evidence of a security breach, and we believe that the few affected employees are isolated incidents.

No action is needed unless you are notified by HR that you have been the victim of a fraudulent claim. Should you receive such a notification, you should contact the state unemployment office at 1-866-783-5567, and complete a <u>Fraud Claim Form</u> to submit online.

Please rest assured HR and our Campus partners in IT, Compliance, and Legal will continue to remain vigilant in guarding the integrity of all personal information. If you are concerned about identity fraud and theft the U.S. Federal Trade Commission has an excellent resource site at Identity Theft - FTC Consumer Information. There are also many private vendors who will monitor your personal information 24/7 and can provide insurance against this fraud. LSUHSC-NO even offers a fraud protection program as part of its offering to benefit eligible employees. The link to our webpage is here; Identity Theft Protection.