

Member Reference Guide

Your Pharmacy ID Card Includes Important Information

Group Number:	ST222ERC
Member ID:	Found on your Member ID Card
Bin Number:	025945
PCN:	SSN (SSN is a network acronym – it does not refer to your social security number)
PBM:	Liviniti

Contact Information

We're here 24/7/365 to support plan members

- Call us: 833-925-2770
- Send a fax: (318) 214-4190
- Send an email: support@liviniti.com
- Visit: liviniti.com

Find What You Need

Activate your Member Portal:

1. Visit liviniti.com/members
2. Under Member Portal Login, select "Create Account"
 - Refer to your ID card for your credentials
 - Choose a password
 - Click "Register"
3. You will receive an email to confirm your registration before you can login

The Liviniti **Member Center** is your one-stop hub for all the information you need to maximize your pharmacy benefits.

The **Member Portal**, available January 1, 2026, is loaded with information about your pharmacy benefits and prescriptions. After you create your account and confirm your registration, you can login to the Member Portal from the Member Center.

On the Member Portal you can:

- View benefit details, including out-of-pocket and deductible information for you and your family
- Review your prescription history and share it with your physician
- Search for a nearby pharmacy based on your zip code
- Find and compare drug prices to find the best price at any network pharmacy in a few easy steps
- Search for medications by name and view formulary tier, whether it is a specialty or over-the-counter (OTC) drug, and any special programs such as prior authorization or quantity limits that apply to the medication
- Check the history or status of any prior authorization
- Download a digital ID card



Member Reference Guide

Find What You Need (continued)

Take your pharmacy benefits on the go with the Liviniti Mobile App.

The mobile app has the same features and information as the Member Portal. You can find a free copy of the Liviniti Mobile App wherever you download apps for your phone. Get started today!



Android



iPhone

Your **Company Page** also has helpful information. You do not need to create a personal account but will need your Group Number. On the Member Center, scroll down to Your Company Page, enter your Group Number and click "Visit Company Page."

On your Company Page you can:

- Find your Office of Group Benefits (OGB) Formulary or Drug List and look-up a drug or learn more about your coverage
 - Use your Group Number to access your Company Page
 - Under **Search For Medications**, type the name of your medication and click Search
- Locate the best network pharmacy for your needs based on the zip code you enter
 - Use your Group Number to access your Company Page
 - Select **Network Pharmacy Locator***
 - Enter your ZIP code
 - Enter the Liviniti Bin Number: 025945
 - Choose your search radius and select "Search"

What is the FirstChoice™ Pharmacy Network?

FirstChoice is the preferred pharmacy network of Liviniti. You'll find reduced prescription costs at network pharmacies that generally offer a lower cost on medications than a standard (non-preferred) pharmacy. The network consists of independent, community pharmacies as well as well-known regional or national chains. Participating pharmacies are approved to fill a 90-day supply of medications. Specialty medications are limited to a 31-day supply.

Mail Order Information



Name: HealthDyne Mail Order Pharmacy
Pharmacy NPI: 1093974982

Hours of Operation

Monday-Friday: 8:00 AM - 6:00 PM EST
Member Services: 24/7/365

Contact

Toll Free: (855) 772-9384
Website: liviniti.healthdyne.com