

# Vantage Health Plan

## Vantage Medical Home HMO Plan



Check what matters most™



# 2019

# Welcome to Vantage

Dear OGB Member:

Vantage Health Plan will continue to be a health plan option for eligible OGB Members in 2019.

**If you are a current Vantage Medical Home HMO Member** and you would like to keep your plan with the same covered dependents for the 2019 plan year, **you do not need to do anything**. Your coverage will continue for the 2019 plan year.

**If you are not currently** a Vantage Medical Home HMO Member and would like to enroll for 2019, see below for enrollment options:

- **LaGov employees\*** – Change/update your elections through *Louisiana Employees Online (LEO)* or contact your HR department.
- **Non-LaGov employees\*** - Change/update your elections at *info.groupbenefits.org* or contact your HR department.
- **Non-Medicare retirees** - Change/update your elections at *info.groupbenefits.org*, contact OGB, complete the paper enrollment form, or submit a signed letter to OGB.

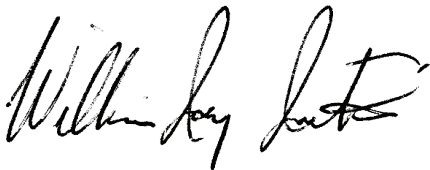
*\*Paper enrollment forms are not accepted from Active employees.*

*All eligibility and enrollment processing is handled by agency HR Departments and/or OGB. OGB Customer Service can be contacted at (800) 272-8451.*

**NOTICE: Annual Enrollment ends November 15, 2018.**  
**Please don't wait to make your 2019 plan selection!**

If you have any questions about the Vantage Medical Home HMO Plan, please call our Member Services Department at **(318) 998-4435** or toll-free at **(844) 536-7104** or visit us online at [www.VantageHealthPlan.com/OGB](http://www.VantageHealthPlan.com/OGB). We look forward to serving you.

Thank you,



William J. Justice  
Director of Marketing and Member Services

# Check what matters most™

## ► *Vantage benefits include:*

- \$167.72 monthly premium for employee-only coverage
- \$20 primary care office visit copays or \$10 primary care office visit copays through Affinity Health Network (AHN)
- Reduced copays for certain other services through Affinity Health Network (AHN)
- No referrals
- Annual wellness exam **100%** covered
- Prescription drug plan with \$5 copay for low-cost drugs - no deductible
- \$0 copay for low-cost drugs through Saint John Pharmacy mail order (90-day supply)
- Preventive and Comprehensive Dental coverage
- Vision coverage
- Great local customer service
- Worldwide emergency coverage

The search tools on our Vantage website, [www.VantageHealthPlan.com/OGB](http://www.VantageHealthPlan.com/OGB), will allow you to find a provider or a retail pharmacy or to search for prescription drugs covered by Vantage. If you have any questions, please contact Vantage Health Plan at (318) 998-4435 or toll-free at (844) 536-7104. For the hearing impaired, please call toll-free TTY (866) 524-5144. Member Services is available Monday through Friday from 8:00 a.m.–6:00 p.m. CST.

Thank you for considering Vantage Health Plan. We look forward to serving you!

# Benefits for 2019

BENEFIT		PREMIUMS	
MONTHLY PREMIUM*	Enrollee Only	\$167.72	
	Enrollee + 1 (Spouse)	\$544.76	
	Enrollee + 1 Child(ren)	\$241.38	
	Family	\$583.68	
		Actives & Retirees after 3/1/15	Retirees prior to 3/1/15
IN-NETWORK MEDICAL DEDUCTIBLE	Individual	\$400	\$0
	Individual + 1	\$800	\$0
	FAMILY	\$1,200	\$0
IN-NETWORK MEDICAL OUT-OF-POCKET MAXIMUM	Individual	\$3,500	\$2,000
	Individual + 1	\$6,000	\$3,000
	Family	\$8,500	\$4,000
		IN-NETWORK COVERAGE	
OFFICE VISITS: MEDICAL HOME-PRIMARY CARE PROVIDER (MH-PCP) SPECIALIST		\$20 copay per visit or <b>\$10 copay at AHN</b> per visit \$45 copay per visit or <b>\$35 copay at AHN</b> per visit	
WELLNESS AND PREVENTIVE CARE		100% covered	
LAB SERVICES		100% covered	
MAJOR DIAGNOSTIC TESTS		\$50 per test or <b>\$0 per test at AHN</b>	
X-RAY AND OTHER HOSPITAL OUTPATIENT SERVICES		100% covered	
OUTPATIENT SURGERY SERVICES		\$100 copay or <b>\$50 copay at AHN</b>	
EMERGENCY ROOM		\$200 copay per visit - waived if admitted	
INPATIENT HOSPITAL		\$100 copay per day, \$300 maximum copay per stay	
PHYSICIAN PROFESSIONAL FEES		100% covered after deductible	
RADIOLOGIST / PATHOLOGIST / ANESTHESIOLOGIST		100% covered after deductible	
PRESCRIPTION DRUGS – No deductible		Tier I Mail Order (90-day supply) ..... <b>\$0 Copay at AHN</b> Tier I.....\$5 copay Tier II.....\$20 copay Tier III.....\$50 copay Tier IV .....\$80 copay Tier V .....\$150 copay Tier VI ..... 100% coverage	
VISION SERVICES: Routine Vision Exam Glasses and Contacts		\$45 copay per visit or <b>\$35 copay at AHN</b> per visit 50% coinsurance; \$100 maximum benefit for adults	
PREVENTIVE DENTAL SERVICES: Routine Preventive Cleaning, Exam, and Bitewing X-ray		100% coverage at Vantage Allowable	
COMPREHENSIVE DENTAL		50% coinsurance; \$500 maximum benefit for adults	

**Out-of-Network Benefits are available. See Cost Share Schedule.**

\*Rates listed at 75% participation rate; For a complete list of rates at all OGB participation levels, please visit [info.groupbenefits.org](http://info.groupbenefits.org).

## Vision Benefits

- » Specialist copay for one routine eye exam per year.
- » Glasses/Contacts - 50% coinsurance for 12 pairs of contacts or 1 pair of glasses per year, not subject to deductible; maximum benefit of \$100 for adults.

## Preventive & Comprehensive Dental Benefits

- » 100% coverage for one routine dental exam and cleaning every 6 months and an annual bitewing x-ray. Not subject to deductible
- » Basic and Intermediate/Major Dental Services - 50% coinsurance, maximum benefit of \$500 for adults.

# Vantage Wellness

The Vantage Wellness Program is designed to encourage members to stay healthy. Wellness Program participants have unlimited access to the tools and resources online at **VantageWellness.com**. Participants can communicate with Wellness Coaches, Registered Dietitians, and Tobacco Cessation Coaches by phone or e-mail, or by visiting the Affinity Health Management Center.

## Affinity Health Management Center

Toll-Free: (844) 353-0500

[www.myaffinityhealth.com/HMC](http://www.myaffinityhealth.com/HMC)

## What's Available?

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- » Free Nutritional Counseling
  - » Free Diabetes Counseling
  - » Free Tobacco Cessation Counseling\*
  - » Free Access to Online Wellness Resources, including an online exercise log and educational videos
  - » Free Smart Phone App
  - » Free Annual Wellness Exams
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*\*Qualifying members participating in the Tobacco Cessation Program may receive free Chantix. Chantix must be prescribed by a physician.*

**Vantage**  **Wellness**



# NETWORK PROVIDERS

Vantage has several provider network options for OGB Medical Home members. All members have in-network coverage with Vantage standard network and Affinity Health Network providers.



- Vantage's standard network
- In-Network Cost Share



- Reduced Cost Share on many covered services
- In-Network Cost Share on all other services

Members living in certain parishes in southern Louisiana also have in-network coverage with Verity Health Network providers.

## Verity Health Network Providers

- Regional network
- In-Network Cost Share



Members who live in the following parishes may access the Verity network and the Vantage standard network: Acadia, Ascension, Assumption, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Lafayette, Lafourche, Livingston, Pointe Coupee, St. Helena, St. James, St. Landry, St. Martin, St. Mary, Terrebonne, Vermilion, West Baton Rouge and West Feliciana parishes. These parishes are also highlighted in the Verity map to the left. Residency and access is determined by the member's primary address in Vantage's records.

You can search for a Medical Home-Primary Care Provider (Medical Home-PCP) or other providers from our extensive list of In-Network providers. Visit [www.VantageHealthPlan.com/OGB](http://www.VantageHealthPlan.com/OGB) and follow the steps listed below, or call our Member Services Department at (318) 998-4435 or toll-free at (844) 536-7104 to select your Medical Home-PCP and to find other In-Network providers.

- 1 Step One:** Select "OGB Medical Home HMO" and then "Find a Provider".
- 2 Step Two:** Click "I'm Looking Around" followed by "Employer Groups".
- 3 Step Three:** Enter your zip code, then search for the type of Provider you need.

*Affinity providers can also be located by clicking on the Affinity Health Network logo.*

# MEMBER PORTAL

Vantage is making healthcare even easier by providing you with secure online access to important information about your health plan coverage and activity. Sign up for the Vantage Member Portal today!

[portal.vantagehealthplan.com](http://portal.vantagehealthplan.com)  
or 844-833-7504

## Simplify Your Life! Go Paperless!

### **Vantage Member Portal features include:**

- » Your plan documents online – no more paper booklets when you sign up for Digital Documents!
- » Your pre-authorization and claims history
- » Your record of payments for medical and pharmacy services (deductible, copay and coinsurance amounts)
- » Your contact and other personal information
- » Medical Home Primary Care Provider selection
- » Vantage News

### **Want to sign up for the Vantage Member Portal?**

Register online at [portal.vantagehealthplan.com](http://portal.vantagehealthplan.com), or call Vantage Member Services toll-free at 844-833-7504.



## **Vantage Locations**

### **Monroe**

122 St. John Street  
Monroe, LA 71201

### **Shreveport**

855 Pierremont Road, Suite 109  
Shreveport, LA 71106

### **Baton Rouge**

5778 Essen Lane, Suite B  
Baton Rouge, LA 70810

### **Hammond**

219 West Thomas Street  
Hammond, LA 70401

### **For Information On Other Locations:**

[www.vantagehealthplan.com/locations](http://www.vantagehealthplan.com/locations)

## **Hours of Operation**

Monday through Friday 8:00 a.m. – 6:00 p.m.

## **Contact**

### **Phone Numbers:**

(844) 536-7104 or TTY (866) 524-5144  
*(for the hearing impaired)*

### **Website:**

[www.VantageHealthPlan.com/OGB](http://www.VantageHealthPlan.com/OGB)

### **Email:**

[memberservices@vhpla.com](mailto:memberservices@vhpla.com)