

# **PeopleSoft Payables**

# LSUSH Voucher Approvals

**Approver Guide** 

**August 2025** 



# **VERSION CONTROL**

Date	Task	Owner	Description
02/09/2017	Created	Barbara Doss	Created Document for Voucher Approval
			Framework (VAF) Workflow for LSUSH
			Approvers
03/15/2017	Update	Barbara Doss	Draft Edits
06/01/2018	Update	Barbara Doss	Review and update with Betty Rusley
12/04/2018	Review	Steven McAlister	Draft Document Review
12/06/2018	Update	Barbara Doss	Update
12/07/2018	Review	Steven McAlister	Draft Document Review
		Betty Rusley	
01/09/2018	Update	Barbara Doss	Final document Update
01/11/2019	Update	Barbara Doss	Add Query Section
01/24/2019	Update	Barbara Doss	Proofread
01/30/2019	Update	Barbara Doss	Final review and update
02/26/2019	Update	Barbara Doss	Remove Approval via Worklist (This will
			not be used)
03/01/2019	Update	Barbara Doss	Update Queries section
03/05/2019	Update	Barbara Doss	Add WBT
09/06/2022	Update	Barbara Doss	Update Overview: Approvers, Hold A
			Voucher and Approvals WBT's
04/06/2023	Update	Barbara Doss	Update – Upgrade to Tools 8.59 Pum19
09/15/2023	Update	Barbara Doss	Update – Tools 8.59; Image 27
02/08/2024	Review	Ulander Holloway	Review
		Barbara Doss	
02/08/2024	Update	Barbara Doss	Add updates from review session. Add
			Approval via Worklist section
03/31/2024	Review /	Barbara Doss	Prep for LSUSH Approver training
	Update		
08/01/2025	Update	Barbara	PUM51 Upgrade



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#### Overview

#### Voucher Approval Workflow

The electronic movement of invoices, vouchers and the approval of each through PeopleSoft Accounts Payable.

#### Benefits

- ✓ AP invoices and other related documentation are imaged and stored with the voucher.
- ✓ Approvals capture electronically date-stamped transactions.
- ✓ Maximize tools available in PeopleSoft.
- ✓ Move to a paperless environment.

#### **Approvers**

Employees with invoice approval authority have been reviewed and approved by Department Heads and the Vice Chancellor of Administration or their appointee. Access to approve or deny a voucher in PeopleSoft will be requested via Accounting Services to Information Security.

The routing rules are governed as follows:

- ✓ If the total voucher amount is less than \$10,000.00, workflow will route to the designated Business Manager(s)/Director. This is considered Level 1 Approval.
- ✓ If the amount is \$10,000.00 or greater, workflow will route to the designated Department Head. This is considered Level 2 Approval.

**NOTE:** Departments can have multiple approvers at both levels. If this is the case, each approver will be notified and any one of the approvers can approve the voucher. Basically approving a voucher is on a "first come, first served" bases.



# Approving Vouchers via Email Notification

Once Accounts Payable creates a voucher, the approver(s) will receive an email from *LSUHSC Accounts Payable-Invoice Approval*PeopleSoft\_FS\_AccountsPayable@lsuhsc.edu, like the one shown below, requesting approval.



Once the email is received, click the link to view the voucher information.

If you are not already logged on to PeopleSoft Financials, you will be prompted to do so.

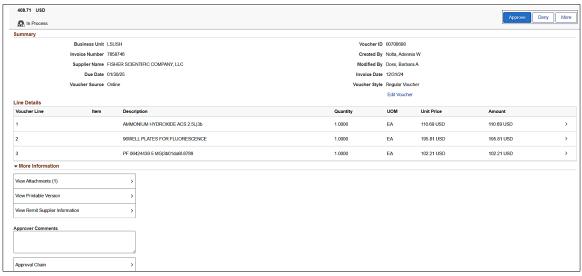


Enter your User ID and Password. Click Sign In



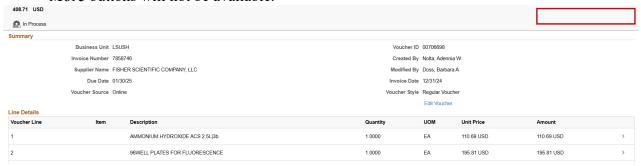
If the voucher has not been approved, the below page appears.

**Note:** The voucher has an "*In Process*" status and the "*Approve*", "*Deny*" and "*More*" buttons are available.



If there are multiple approvers assigned to the department, the voucher may already be approved. If this is the case the voucher will show a Status of Completed and Approved. You can review the voucher details using Voucher Inquiry.

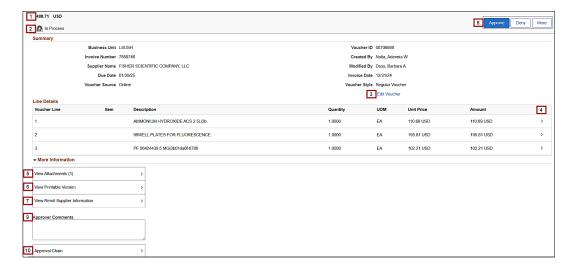
If you are not a valid approver, you will see the aproval page, but the *Appprove*, *Deny* and *More* buttons will not be available.



If you are not the correct approver, notify LSUSH ADMIN to reassign to the correct approver by sending a request to <a href="SHVACCOUNTSPAYABLE@LSUHS.EDU">SHVACCOUNTSPAYABLE@LSUHS.EDU</a>.



#### **Voucher Review**



On the Approval page, review the following:

- 1. Invoice Amount
- 2. Invoice Approval Status
- 3. Edit Voucher Although the terminology reads "**Edit**", no edits can be performed. You can "**View**" the voucher and related information as it is displayed from the Voucher Entry page.

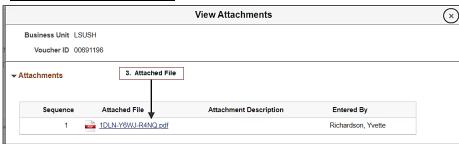


4. Distribution – Review *Description* and *Distribution Line*.

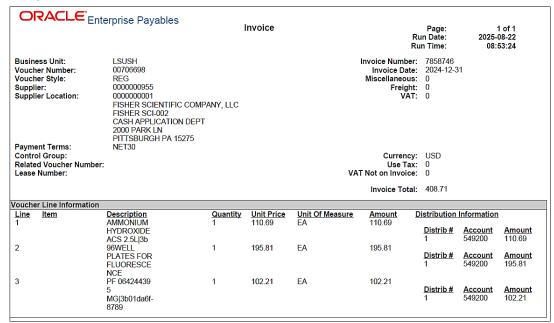




5. View Attachments <u>NOTE</u>: <u>ALL vouchers are required to have at least one</u> attachment when created.



6. View Printable Version



7. View Remit Supplier





- 8. Approve
- 9. Approval Comments (Optional)
- 10. Deny or Hold (Required)
- 11. Approval Chain View all Approvers



If you are not the correct approver, notify LSUSH ADMIN to re-assign the voucher to the correct approver by sending a request to <a href="mailto:SHVACCOUNTSPAYABLE@LSUHS.EDU">SHVACCOUNTSPAYABLE@LSUHS.EDU</a>.

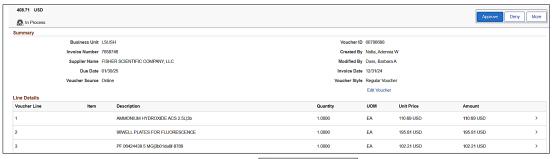


#### Working Pending Vouchers

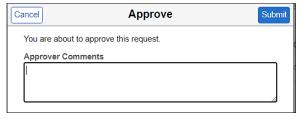
You can now complete one of the following actions:

- **Approve** Approved vouchers will be processed for payment.
- **Deny** Comments are required prior to denial. **Deny** actions terminate the workflow process. Vouchers will be deleted and re-entered. An email for all **Deny** actions will be sent to LSUSH ADMIN, the Accounts Payable Coordinator who entered the voucher and the Approver who denied the voucher.
- Hold Comments are required prior to hold. Hold actions prevent vouchers from completing the workflow process. An email for all Hold actions will be sent to LSUSH ADMIN, the Accounts Payable Coordinator who entered the voucher and the Approver who placed the voucher on hold.

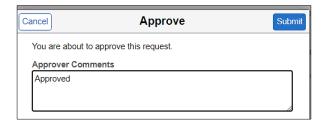
#### Approve a Voucher



If it is ok to pay this voucher, click the button.



Enter Comments if needed.(Approval Comments are not required)



Click Submit

You will receive a quick message in a green bar stating that

You have approved the request.



The voucher is approved and is no longer listed in the approvals list.

If there are issues with this voucher that require further review, proceed to the next step of *Deny a Voucher*.



#### Deny a Voucher



#### Reasons for Denials.

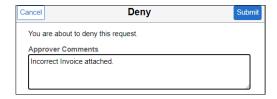
- 1. Department determines the chart string/account code is incorrect
  - a. AP cannot change chart-string information. If the department is requesting an account code and/or chart-string change, AP must delete or close the voucher and the PO must be modified and re-submitted by Purchasing to AP.
- 2. Amount/quantity on voucher does not match the invoice.
  - a. If the voucher has NOT gone through matching, doc tolerance, budget checking, AP can make this change on the voucher and resubmit for approval.
  - b. If processes have run against denied voucher, the voucher must be closed (AP Management only) and re-entered. You will receive a new email requesting approval.
- 3. Pricing on invoice is incorrect or does not match to PO
  - a. AP will contact the buyer to adjust PO.
  - b. AP will request the supplier to send adjusted/correct invoice.
  - c. Voucher must be deleted or closed (AP Management only). You will receive a new email requesting approval.

When denying a voucher, you will be required to add a comment.



Enter your comment in the available text box.





Click Submit

You will receive a quick message in a green bar stating that

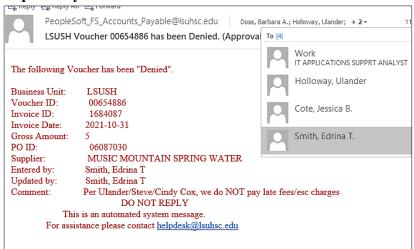
"Your request has been denied".

The status of the Voucher has been updated to "Denied"

You can view the Denied Voucher details by using Voucher Inquiry.

Once you click **DENY**, an email for the **DENY** action will be sent to LSUSH ADMIN, the Accounts Payable Coordinator who entered the voucher and the Approver who denied the voucher. Once denied, no additional processing or approvals can be performed.

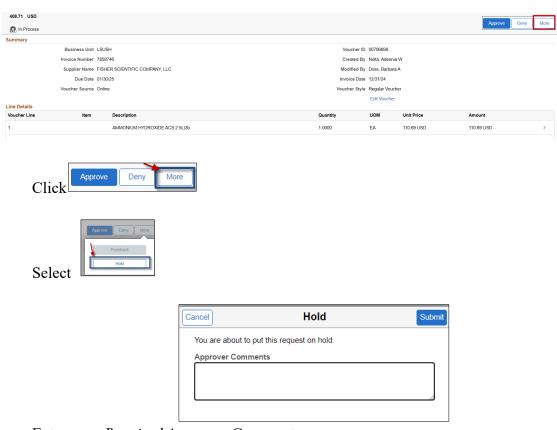
#### Sample Deny Email





#### Hold a Voucher

By selecting this option, the transaction is placed on **Hold** until the Approver or the ADMIN staff take further action. A voucher that is placed on **Hold** will not be selected for payment.



Enter your Required Approver Comments.



Click Submit

You will receive a quick message in a green bar stating that "You have put the request on Hold"

Once you click **HOLD**, an email notification will be sent to VAF ADMIN for changes (if required).





**NOTE:** Vouchers placed on **Hold** should be monitored as no additional workflow email notifications will be sent. All future communications will be sent via regular email.

Once the voucher is ready, select it and click Approve.



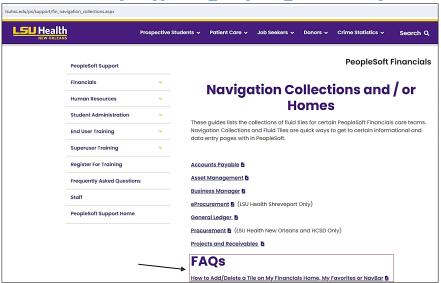
### Approving Vouchers via Approvals tile

There are times when you will need to view all vouchers that require approval instead of selecting the link from individual your emails.

This can be accomplished by selecting the Approval tile from your "My Financials" Homepage.



Note: If you have not added this tile to the homepage, please see the delta document located at <a href="https://www.lsuhsc.edu/ps/support/fin">https://www.lsuhsc.edu/ps/support/fin</a> navigation collections.aspx\

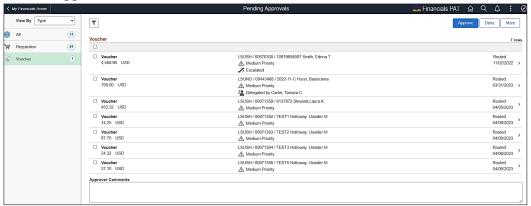


Once the tile is available, select it and the following page will appear.





Click on the left hand side of the page to view all vouchers that need to be reviewed/approved.



Click the voucher line and proceed with your action of *Approve*, *Deny* or *Hold* as discussed in the "*Working Pending Vouchers*" section above.



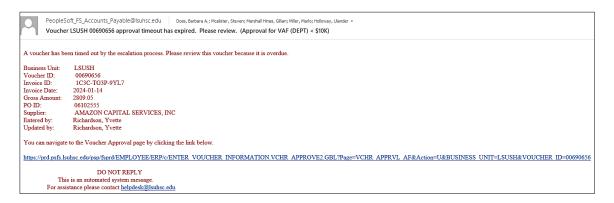
## Approval – Timeouts

#### **Escalation Schedule**

Vouchers with a pending status will be subject to email reminders sent to the approver on a 7, 14, and 21day schedule.

On the 28th day, an email is sent to VAF ADMIN regarding pending vouchers.

**Approval Escalation** email is shown below. If received, proceed to the Approvals tile to approve the voucher.



Remember, Accounts Payable <u>CANNOT</u> pay the voucher until it has been approved and all processing is completed!!



# Support

Should you have any questions or issues, please contact SHVACCOUNTSPAYABLE@LSUHS.EDU or Ulander.holloway@lsuhs.edu



# END OF PROCESS