

# PeopleSoft Payables LSUNO Voucher Approvals Approver Guide

**August 2025** 



# **VERSION CONTROL**

Version	Date	Task	Owner	Description
0.1	02/09/2017	Created	Danielle Burlison	Created Document for Voucher
			Barbara Doss	Approval Framework (VAF) Workflow
				for LSUNO Approvers
0.2	03/15/2017	Updates	Barbara Doss	Draft Edits
0.3	03/20/2017	Updates	Barbara Doss	Draft Edits
0.4	03/23/2017	Review	Danielle Burlison	Document Review
			Michele Gonzales	
			Barbara Doss	
0.5	03/23/2017	Update	Barbara Doss	After-review format clean-up.
				Add: Worklist note for dual approvers
				(requisitions and vouchers)
0.6	03/26/2017	Update	Barbara Doss	Update header from "Business
				Manager" to "Approver Guide"
0.7	03/31/2017	Update	Danielle Burlison	Page #4 – Approver section- <b>Only</b>
			Barbara Doss	APPROVED vouchers will be
				selected for payment.
				Page#10- add to #2&3- prevents
				voucher from completing workflow
				process; the invoice will not be paid.
1.0	03/31/2017	Review /	Danielle Burlison	Document Approved
		Approve		
1.1	8/14/17	Update	Barbara Doss	Additional Approval Path #6 for
			Michele Gonzales	Information Technology
2.0	05/08/2024	Update	Barbara Doss	Update – Tools 8.59; Image 27.
				Add Approval via Worklist section
3.0	08/22/2025	Update	Barbara Doss	PUM51 Upgrade



# Contents

VERSION CONTROL	2
Overview	4
Voucher Approval Workflow	4
Benefits	4
How Workflow Works	4
Standard Approval Workflow	4
Utility Invoices Auto approved	4
Professional Services Invoices	4
Sponsored Projects Invoices	5
Capital Improvements Invoices	5
Information Technology Invoices	5
Approval via Email Notification	6
Voucher Review	8
Working Pending Vouchers	10
Approve a Voucher	10
Deny a Voucher	12
Hold a Voucher	14
Approving Vouchers via Approvals tile	16
Approval – Timeouts	18
Escalation Schedule	18
Support	19



## Overview

## Voucher Approval Workflow

The electronic movement of vouchers and approval of invoices through PeopleSoft.

## **Benefits**

- ✓ AP invoices and other related documentation imaged and stored with the voucher.
- ✓ Approvals also caputured electronically and date stamped.
- ✓ Maximize all tools available in PeopleSoft.
- ✓ Move to a paperless environment.

## How Workflow Works

Similar to our existing email set-up, employees with invoice approval authority have been reviewed and approved by the department Business Manager and/or Department Head. Access to be able to approve/deny a voucher in PeopleSoft will be requested through information security (upon official go-live in PS, the AP "INV" email distribution lists will not be maintained). Requests for signature authority memos will still be requested.

- ✓ The routing rules are governed by the department id on the chartstring and/or account code.
- ✓ Only APPROVED vouchers will be selected for payment.

## Standard Approval Workflow

- ✓ A LSUNO PO voucher that is **not** a utility payment, sponsored project, professional service or capital improvement.
- ✓ Vouchers are routed to approvers assigned to department id on the chart-string.
- ✓ If there are two chart-strings with different department ids, all approvers will be notified via email; only one approval is required in PeopleSoft. .
- ✓ If you send an invoice of this type via email or fax stating or signed "approved", the voucher will route through workflow and require your electronic approval.

To minimize this, <u>please have your suppliers send all PO related / AP invoices to 433 Bolivar Street or emailed to noacctacctpay@lsuhsc.edu.</u>

## Utility Invoices Auto approved

✓ Will be self-approved; these vouchers will not go into the electronic workflow approval process.

#### **Professional Services Invoices**

- ✓ Continue to route with ink signatures.
- ✓ Invoices and associated supporting documentation routed via campus mail or emailed to <a href="mailto:noacctacctpay@lsuhsc.edu">noacctacctpay@lsuhsc.edu</a> with signatures; documentation will be reviewed by AP for all required approval signatures and attached. If all required signatures are confirmed, PeopleSoft Vouchers of this type will not require additional electronic approval.



## **Sponsored Projects Invoices**

- ✓ Continue to route with ink signatures.
- ✓ Invoices and associated supporting documentation routed via campus mail or emailed to <a href="mailto:noacctacctpay@lsuhsc.edu">noacctacctpay@lsuhsc.edu</a> with signatures; documentation will be reviewed by AP for all required approval signatures and attached in PeopleSoft. If all required signatures are confirmed, vouchers of this type will not require additional electronic approval.

## **Capital Improvements Invoices**

- ✓ Routed to Facility Services for review and approval.
- ✓ This path uses a single or small group of approvers and will not require Department level (fiduciary) approval.

## Information Technology Invoices

- ✓ Two-step approval process for purchase order vouchers with the SHIP\_TO of either 1324000 or LSU DPC.
- ✓ Routed to the department for review and approval based on the purchase order line chart-string.
- ✓ Additional approval routing to a small group of Information Technology approvers for a second approval on the voucher.



# Approval via Email Notification

Once Accounts Payable creates a voucher, you will receive an email from *LSUHSC Accounts Payable-Invoice Approval*: PeopleSoft FS Accounts Payable@lsuhsc.edu like the one shown below, requesting approval.



Once you receive the email click on the link to view the voucher information.

If you are not already logged on to PeopleSoft Financials, you will be prompted to do so.

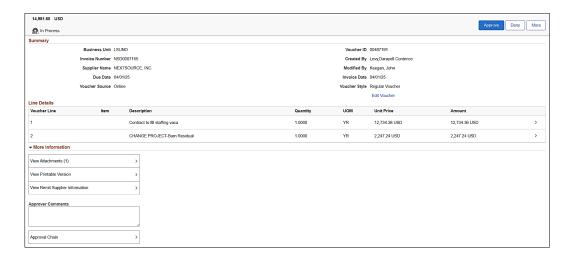


Enter your *User ID* and *Password*. Click Sign In



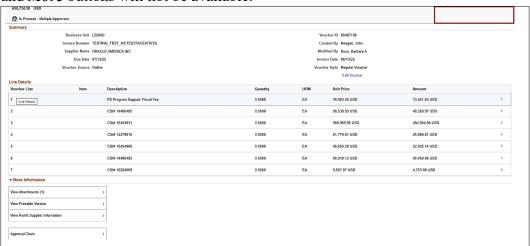
If the voucher has not been approved, the below page appears.

**Note:** The voucher has an "*In Process*" status and the "*Approve*", "*Deny*" and "*More*" buttons are available.



If there are multiple approvers assigned to the department, the voucher may already be approved. If this is the case the voucher will show a Status of Completed and Approved. You can review the voucher details using Voucher Inquiry.

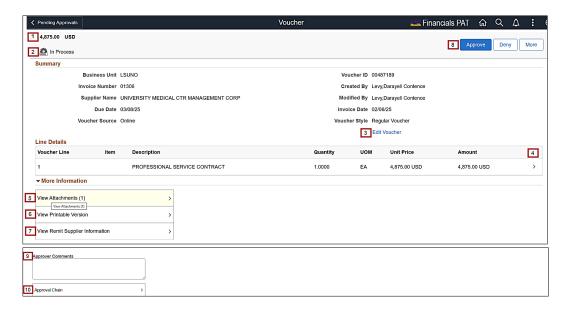
If you are not a valid approver, you will see the aproval page, but the *Appprove*, *Deny* and *More* buttons will not be available.



If you are not the correct approver, notify LSUNO ADMIN to reassign to the correct approver by sending a request to <a href="NOACCTACCTPAY@LSUHSC.EDU">NOACCTACCTPAY@LSUHSC.EDU</a>.

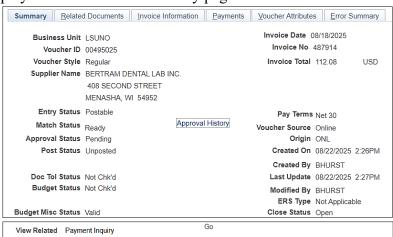


### Voucher Review

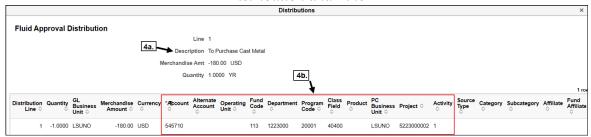


On the Approval page, review the following:

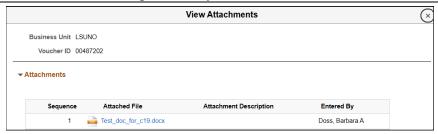
- 1. Invoice Amount
- 2. Invoice Approval Status (Optional)
- 3. Edit Voucher Although the terminology reads "**Edit**", no edits can be performed. You can "**View**" the voucher and related information as it is displayed from the Voucher Entry page.



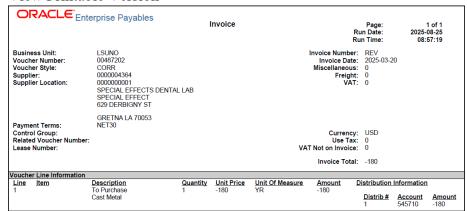
4. Distribution – Review *Distribution and Line*.



5. View Attachments NOTE: ALL PO Vouchers are required to have attachments.



6. View Printable Version



7. View Remit Supplier



- 8. Approve
- 9. Approval Comments (Optional)
- 10. Deny or Hold (Required)
- 11. Approval Chain View all Approvers Comments
- 12. Approval Chain Review Approvers



If you are not the correct approver, notify LSUNO ADMIN to reassign the voucher to the correct approver by sending a request to <a href="MOACCTACCTPAY@LSUHSC.EDU">MOACCTACCTPAY@LSUHSC.EDU</a>.

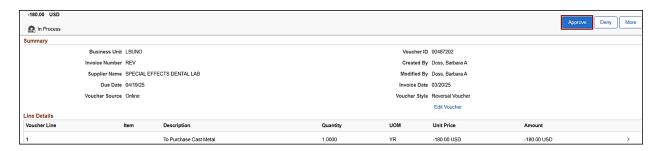


# Working Pending Vouchers

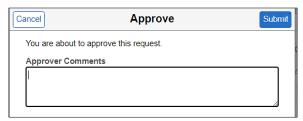
You can now complete one of the following tasks:

- **Approve** Approved vouchers will be processed for payment.
- **Deny** Comments are required prior to denial. **Deny** actions terminate the workflow process. Vouchers will be deleted and re-entered. An email for all **Deny** actions will be sent to LSUNO ADMIN, the Accounts Payable Coordinator who entered the voucher and the Approver who denied the voucher.
- **Hold** Comments are required prior to hold. **Hold** actions prevent vouchers from completing the workflow process. An email for all **Hold** actions will be sent to LSUNO ADMIN, the Accounts Payable Coordinator who entered the voucher and the Approver who placed the voucher on hold.

## Approve a Voucher



If it is ok to pay this voucher, click the button.



Enter Comments if needed.(Approval Comments are not required)



Click Submit

You will receive a quick message in a green bar stating that

You have approved the request.

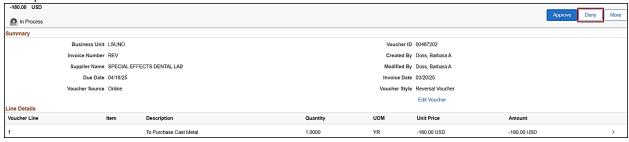


The voucher is approved and is no longer listed in the approvals list.

✓ If there are issues with this voucher that require further review, proceed to the next step of *Deny a Voucher*.



Deny a Voucher

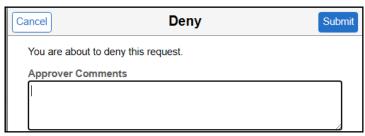


#### Reasons for Denials:

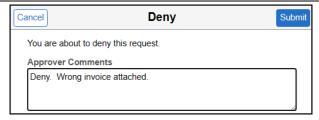
- 1. Department says the chart-string/account code is incorrect
  - a. AP cannot change chart-string information; if department is requesting account code and/or chart-string change, the denied voucher must be deleted/closed and the PO must be modified.
  - b. Voucher must be deleted or closed <u>AP Management only.</u>
- 2. Incorrect amount/quantity on voucher
  - a. <u>If the voucher has NOT gone through matching, doc tolerance, budget checking,</u> AP can make this change on the voucher and resubmit for approval.
  - b. <u>If processes have run against denied voucher, the voucher must be closed (AP Management only) and reentered.</u>
- 3. Pricing on invoice is incorrect or does not match to PO
  - a. Contact buyer to adjust PO.
  - b. Contact supplier to send adjusted/correct invoice.
  - c. Voucher must be deleted or closed-AP Management only.

When denying approval for a voucher, you will be required to add a comment.

Select Deny



Enter your comment in the available text box.



Select Submit

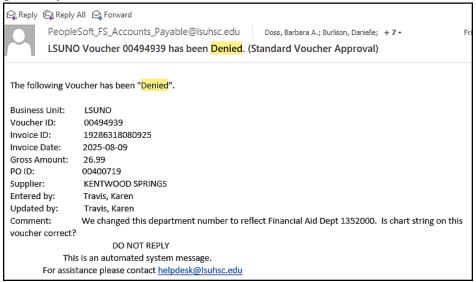
You will receive a quick message in a green bar stating that "Your request has been denied".

The status of the Voucher has been updated to "Denied"

You can view the Denied Voucher details by using Voucher Inquiry.

Once you click **DENY**, an email notification will be sent back to the LSUNO ADMIN, the Accounts Payable Coordinator who entered the voucher and the Approver who denied the voucher. Once denied, no additional processing or approvals can be performed.

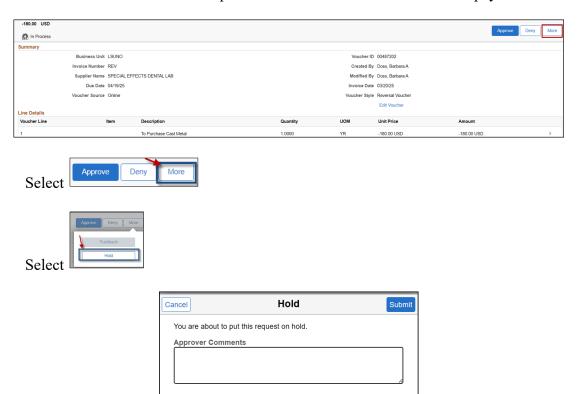
## Sample Deny Email



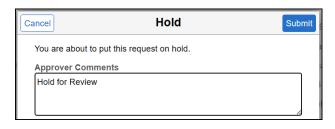


#### Hold a Voucher

By selecting this option, the transaction is placed on **Hold** until the Approver or the ADMIN staff take further action. A voucher that is placed on **Hold** will not be selected for payment.



Enter your Required Approver Comments.

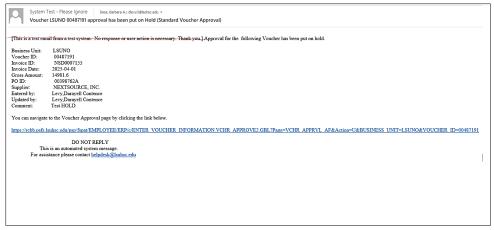


Select Submit

You will receive a quick message in a green bar stating that "You have put the request on Hold"

Once you click **HOLD**, an email notification will be sent to VAF ADMIN for changes (if required).





**NOTE:** Vouchers placed on **Hold** should be monitored as no additional workflow email notifications will be sent. All future communications will be sent via regular email.

Once the voucher is ready, select it and click Approve.



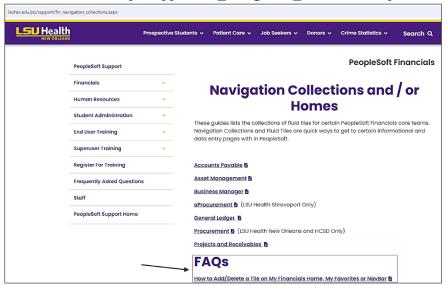
## Approving Vouchers via Approvals tile

There are times when you will need to view all vouchers that require approval instead of selecting the link from individual your emails.

This can be accomplished by selecting the Approval tile from your "My Financials" Homepage.



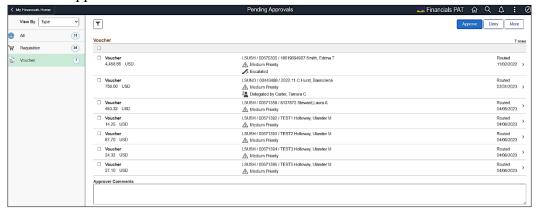
Note: If you have not added this tile to the homepage, please see the delta document located at <a href="https://www.lsuhsc.edu/ps/support/fin">https://www.lsuhsc.edu/ps/support/fin</a> navigation collections.aspx\



Once the tile is available, select it and the following page will appear.



Click on the left hand side of the page to view all vouchers that need to be reviewed/approved.



Click the voucher line and proceed with your action of *Approve*, *Deny* or *Hold* as discussed in the "*Working Pending Vouchers*" section above.



# Approval – Timeouts

## **Escalation Schedule**

Vouchers that are not approved, denied, or placed on hold will be subject to email reminders on a 7, 14, and 21-day schedule.

On the 28<sup>th</sup> day, an email is sent to VAF ADMIN regarding pending vouchers.

**Approval Escalation** email is shown below. If received, proceed to the Approvals tile to approve the voucher.



Remember, Accounts Payable <u>CANNOT</u> pay the voucher until it has been approved and all processing is completed!!



Support

Should you have any questions or issues, please contact NOACCTACCTPAY@LSUHSC.EDUor DBURLI@LSUHSC.EDU



# **END OF PROCESS**